

# BUYERS GUIDE

**IMPORTANT:** Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.

Chevrolet

Impala Limited 2016

2G1WB5E34G1116278

VEHICLE MAKE

MODEL

YEAR

VEHICLE IDENTIFICATION NUMBER (VIN)

## WARRANTIES FOR THIS VEHICLE:



### AS IS - NO DEALER WARRANTY

THE DEALER DOES NOT PROVIDE A WARRANTY FOR ANY REPAIRS AFTER SALE.



### DEALER WARRANTY

FULL WARRANTY.

LIMITED WARRANTY. The dealer will pay 100 % of the labor and 100 % of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty, and for any documents that explain warranty coverage, exclusions, and the dealer's repair obligations. *Implied warranties* under your state's laws may give you additional rights.

#### SYSTEMS COVERED:

ENGINE

#### DURATION:

1,000 miles

TRANSMISSION

1,000 miles

POWER STEERING

1,000 miles

AIR CONDITIONING

1,000 miles

Wearable parts such as brakes, tires, or alignments ARE NOT Warranted

## NON-DEALER WARRANTIES FOR THIS VEHICLE:

MANUFACTURER'S WARRANTY STILL APPLIES. The manufacturer's original warranty has not expired on some components of the vehicle.

MANUFACTURER'S USED VEHICLE WARRANTY APPLIES.

OTHER USED VEHICLE WARRANTY APPLIES.

Ask the dealer for a copy of the warranty document and an explanation of warranty coverage, exclusions, and repair obligations.

SERVICE CONTRACT. A service contract on this vehicle is available for an extra charge. Ask for details about coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of your purchase of this vehicle, *implied warranties* under your state's laws may give you additional rights.

## ASK THE DEALER IF YOUR MECHANIC CAN INSPECT THE VEHICLE ON OR OFF THE LOT.

**OBTAIN A VEHICLE HISTORY REPORT AND CHECK FOR OPEN SAFETY RECALLS.** For information on how to obtain a vehicle history report, visit [ftc.gov/usedcars](http://ftc.gov/usedcars). To check for open safety recalls, visit [safercar.gov](http://safercar.gov). You will need the vehicle identification number (VIN) shown above to make the best use of the resources on these sites.

**SEE OTHER SIDE** for important additional information, including a list of major defects that may occur in used motor vehicles.

Si el concesionario gestiona la venta en español, pídale una copia de la Guía del Comprador en español.

Here is a list of some major defects that may occur in used vehicles.

**Frame & Body**

Frame-cracks, corrective welds, or rusted through

Dog tracks—bent or twisted frame

**Engine**

Oil leakage, excluding normal seepage

Cracked block or head

Belts missing or inoperable

Knocks or misses related to camshaft lifters and push rods

Abnormal exhaust discharge

**Transmission & Drive Shaft**

Improper fluid level or leakage, excluding normal seepage

Cracked or damaged case which is visible

Abnormal noise or vibration caused by faulty transmission or drive shaft

Improper shifting or functioning in any gear

Manual clutch slips or chatters

**Differential**

Improper fluid level or leakage, excluding normal seepage

Cracked or damaged housing which is visible

Abnormal noise or vibration caused by faulty differential

**Cooling System**

Leakage including radiator

Improperly functioning water pump

**Electrical System**

Battery leakage

Improperly functioning alternator, generator, battery, or starter

**Fuel System**

Visible leakage

**Inoperable Accessories**

Gauges or warning devices

Air conditioner

Heater & Defroster

**Brake System**

Failure warning light broken

Pedal not firm under pressure (DOT spec.)

Not enough pedal reserve (DOT spec.)

Does not stop vehicle in straight line (DOT spec.)

Hoses damaged

Drum or rotor too thin (Mfgr. Specs)

Lining or pad thickness less than 1/32 inch

Power unit not operating or leaking

Structural or mechanical parts damaged

**Air Bags**

**Steering System**

Too much free play at steering wheel (DOT specs.)

Free play in linkage more than 1/4 inch

Steering gear binds or jams

Front wheels aligned improperly (DOT specs.)

Power unit belts cracked or slipping

Power unit fluid level improper

**Suspension System**

Ball joint seals damaged

Structural parts bent or damaged

Stabilizer bar disconnected

Spring broken

Shock absorber mounting loose

Rubber bushings damaged or missing

Radius rod damaged or missing

Shock absorber leaking or functioning improperly

**Tires**

Tread depth less than 2/32 inch

Sizes mismatched

Visible damage

**Wheels**

Visible cracks, damage or repairs

Mounting bolts loose or missing

**Exhaust System**

Leakage

Catalytic Converter

DEALER NAME

Chacon Autos, Ltd.

ADDRESS

510 E FM 1960 Rd, Houston, TX 77073

TELEPHONE

281-742-2700

EMAIL

chaconinfo@chaconautos.com

FOR COMPLAINTS AFTER SALE, CONTACT:

Contact service department at 281-742-2700

**IMPORTANT:** The information on this form is part of any contract to buy this vehicle. Removing this label before consumer purchase (except for purpose of test-driving) violates federal law (16 C.F.R. 455).